

NCA LSI 2009 (Chicago)—Long version

Language and Social Interaction Division Events & Panels  
(Long version)  
2009 NCA Conference, Chicago, IL

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**Title: Language and Social Interaction Business Meeting**

**Time: Sat, Nov 14 @ 2:00pm-3:15pm**

**Place: Palmer House Hilton/Salon 2**

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**Scheduled Time: Thu, Nov 12 - 8:00am - 9:15am**

**Building/Room: Palmer House Hilton / Salon 6**

**Title: Language, Social Interaction, and the Family**

Chair: Elaine Hsieh (University of Oklahoma)

Session Organizer: Jeffrey Robinson (Rutgers University)

Language Practices of the Negotiation around Media Time Use at Home

\*Elisa Pigeron (University of California, Los Angeles)

Socializing children to work: Parents' accounts that position homework as a task to get out of the way

\*Leah Wingard (San Francisco State Univ)

**Scheduled Time: Thu, Nov 12 - 9:30am - 10:45am**

**Building/Room: Palmer House Hilton / Salon 6**

**Title: 'Interpersonal Recognition' as a force for stability and change in social interactions**

Session Organizer: Gregory Thompson (University of Chicago)

Chair: Gregory Thompson (University of Chicago)

Chair: Aaron Seaman (University of Chicago)

Presenter: Michael Bare (University of Chicago)

Presenter: Vincent Licciardello (University of Illinois, Urbana-Champaign)

Presenter: Gregory Thompson (University of Chicago)

Abstract:

This panel explores how "recognition", one's image of oneself as reflected in the eyes of others (e.g., Hegel, Taylor, Honneth, Williams, Markell), is communicated as a collaborative construction in a variety of interpersonal interactions including: tutoring sessions, high-end service encounters, everyday conversations of Italian-Americans, and a support group for family caregivers of Alzheimer's patients. The panel explores how the communication of recognition in social interaction functions as a force for stability and change.

**Scheduled Time: Thu, Nov 12 - 12:30pm - 1:45pm**

**Building/Room: Palmer House Hilton / Salon 6**

**Title: Provider-Patient Interaction**

Session Organizer: Jeffrey Robinson (Rutgers University)

Chair: Felicia Roberts (Purdue University)

Gauging patient knowledge of newly prescribed medication in acute primary care (download)

\*Christopher Koenig (University of California, San Francisco)

Dimensions of Trust: The Tensions and Challenges in Provider-Interpreter Trust (download)

\*Elaine Hsieh (University of Oklahoma), Hyejung Ju (University of Oklahoma), Hai Ying Kong (University of Oklahoma)

Displaying the conversion of another's stance toward one's illness as a device to account for one's visit to the primary care clinic (download)

\*Timothy Halkowski (University of Wisconsin, Stevens Point)

**Scheduled Time: Thu, Nov 12 - 2:00pm - 3:15pm**

**Building/Room: Palmer House Hilton / Madison Room**

**Title: Coming to Terms with Cultures: Critical and Case-Based Responses**

Session Organizer: Gerry Philipsen (University of Washington)

Chair: Gerry Philipsen (University of Washington)

Third Culture Kids, strangers at 'home': An in-depth examination of living as 'the other' in/between identities, spaces and spheres

\*Pia Silverlieb (Shippensburg University)

Cultures of Belief and Unbelief: Teaching and the Question of Irreconcilability

\*Jeffrey St. John (University of Maine)

The Social Drama of Michael Richards' 'Racist Rant': Implications for Coming to Terms with Cultures

\*Michaela Winchatz (DePaul University)

Respondent: Gerry Philipsen (University of Washington)

Abstract:

In the Arnold Distinguished Lecture for 2008, Gerry Philipsen presented a discursive-rhetorical model to aid individuals in coming to terms with the cultures of their life world. The lecture concluded with a call for well worked cases with which to empirically falsify, fail to falsify, clarify, elaborate, or otherwise modify the model's claims. In this panel, three scholars of language use draw from their field work research to respond to that call, and Philipsen responds to their papers. Audience discussion will also be invited.

**Scheduled Time: Thu, Nov 12 - 3:30pm - 4:45pm**

**Building/Room: Palmer House Hilton / Salon 2**

**Title: Negotiating Relationships through Language and Social Interaction**

Chair: Timothy Halkowski (University of Wisconsin, Stevens Point)

Session Organizer: Jeffrey Robinson (Rutgers University)

Sequential organization of request for food in Japanese: Embodiment of social relationship

\*Satomi Kuroshima (University of California, Los Angeles)

Performing a Contradiction: Honest but Hurtful Messages in Romantic Relationships

\*Noah Franken (University of Wisconsin, Stevens Point)

NCA LSI 2009 (Chicago)—Long version

**Scheduled Time: Fri, Nov 13 - 9:30am - 10:45am**

**Building/Room: Palmer House Hilton / Salon 7**

**Title: Analyzing Action(s): Social Relationships, Epistemics, and 13 Other Matters**

Session Organizer: Galina Bolden (Rutgers University)

Chair: Galina Bolden (Rutgers University)

Food Complaints at the 'Ceremonial' Dinner Table

\*Jenny Mandelbaum (Rutgers University)

Preference Organization of Initiating Actions: The Case of Disaffiliative Account Solicitations

\*Jeffrey Robinson (Rutgers University), \*Galina Bolden (Rutgers University)

Introducing (Non-present) Persons to Your Companions: The Use of Names as a Part of Non-recognitional Reference in Conversation

\*Emily Crutcher (University of California, Santa Barbara), \*Gene Lerner (University of California, Santa Barbara)

Thirteen Prolegomena to a Conversation-Analytic Account of Action(s): A Prolegomenon

\*Emanuel Schegloff (University of California, Los Angeles)

Abstract:

Conversation Analysis, from its inception over forty years ago, has been centrally concerned with how participants in social interaction accomplish actions. This panel brings together four papers that address the problem of action formation by exploring the role of social relationships, epistemics, and other considerations in how actions are formed and understood. Taken as a whole, the panel provides an opportunity to assess the substantive contributions of conversation analytic work to our understanding of the phenomenon of action, which is central to the study and understanding of Language and Social Interaction.

**Scheduled Time: Fri, Nov 13 - 12:30pm - 1:45pm**

**Building/Room: Palmer House Hilton / Salon 7**

**Title: Studies on interactional epistemics across languages**

Session Organizer: Makoto Hayashi (University of Illinois, Urbana-Champaign)

Presenter: Andrea Golato (University of Illinois, Urbana-Champaign)

Presenter: Carmen Taleghani-Nikazm (Ohio State University)

Presenter: Eiko Yasui (University of Texas, Austin)

Abstract:

Participants in conversation negotiate each other's epistemic rights and responsibilities locally and interactively as the interaction unfolds in real time. The conversation analytic studies in this panel describe processes through which speakers of four different languages (English, German, Japanese, and Persian) patrol and regulate a range of informational/knowledge territories while engaging in a variety of different social actions in interaction.

NCA LSI 2009 (Chicago)—Long version

**Scheduled Time: Fri, Nov 13 - 2:00pm - 3:15pm**

**Building/Room: Palmer House Hilton / Salon 7**

**Title: Shaping Responsive Actions: Challenging Categories of Analysis**

Session Organizer: Katherine Karsnak (National Communication Association)

Presenter: Elizabeth Couper-Kuhlen (University of Potsdam)

Presenter: Cecilia Ford (University of Wisconsin)

Presenter: Kobin Kendrick (University of California, Santa Barbara)

Abstract:

This panel brings together researchers at the intersection of linguistics, CA, and communication studies, focusing on interactional motivations for the shaping of responsive actions. The data show that a broad array of forms of response, from highly elaborated to remarkably brief, are drawn upon to achieve the varied interactional tasks that participants engage in as they form next actions. Furthermore, apparently non-syntactic communicative phenomena such as laughter or laughter-infused-speech can play a role in responsive behavior.

**Scheduled Time: Fri, Nov 13 - 3:30pm - 4:45pm**

**Building/Room: Palmer House Hilton / Salon 7**

**Title: Self-Initiated Repair as a Research Tool**

Session Organizer: Gene Lerner (University of California, Santa Barbara)

Chair: Celia Kitzinger (University of York)

Insertion Repair

\*Sue Wilkinson (Loughborough University), Ann Weatherall  
(Victoria University of Wellington)

Some Sources of Cascading Troubles in the Organization of Repair

\*Gene Lerner (University of California, Santa Barbara), \*Celia  
Kitzinger (University of York), Geoffrey Raymond (University of  
California, Santa Barbara)

On the boundaries of a turn's space: Evidence from repair and increments

\*Emanuel Schegloff (University of California, Los Angeles)

Abstract:

This panel examines self-initiated repair to investigate basic structures of turn composition and allocation. Wilkinson and Weatherall examine Insertion Repairs to reveal something about how turns are constructed and how repair operations are related to type of trouble source; Lerner and Kitzinger describe what “cascading troubles” reveal about the co-selection of the elements of a turn; and Schegloff uses “third turn” repairs (coupled with “third turn” increments) to examine the structure of the transition space.

NCA LSI 2009 (Chicago)—Long version

**Scheduled Time: Fri, Nov 13 - 5:00pm - 6:15pm**

**Building/Room: Palmer House Hilton / Salon 2**

**Title: Top Four Papers in Language and Social Interaction**

Chair: Jeffrey Robinson (Rutgers University)

Session Organizer: Jeffrey Robinson (Rutgers University)

A simple demographic question: A discursive negotiation of face when asking the 'race question'

Laura O'Hara (Ball State University), \*Carolyn Shue (Ball State University), James McKenzie (Ball State University), David Marini (Ball State University), Jennifer Flanagan (Ball Memorial Hospital Family Medicine Clinic), Linda Daniel (BMH Family Medicine Residency Program)

Resuming a telling: well-prefaced turns after a parenthetical sequence

\*H. Stephanie Kim (University of California, Los Angeles)

A Dispreferred Action in a Preferred Turn Shape?

\*Yan Wang (Carthage College)

**Scheduled Time: Sat, Nov 14 - 8:00am - 9:15am**

**Building/Room: Palmer House Hilton / Salon 2**

**Title: Using, testing, and extending speech codes theory**

Session Organizer: Gerry Philipsen (University of Washington)

Presenter: Lisa Coutu (University of Washington)

Presenter: James Leighter (Creighton University)

Presenter: Gerry Philipsen (University of Washington)

Presenter: Leah Sprain (University of Washington)

Abstract:

Speech codes theory, an extant theory of cultural codes of communicative conduct, has been widely published, read, taught, and little tested. This panel will be devoted to discussions among scholars who report their data-based responses to the theory, their detailed proposals for data-based tests and/or developments of it, or their use of extant databases to critically evaluate the theory as a whole or one or more of its six empirically testable propositions.

**Scheduled Time: Sat, Nov 14 - 9:30am - 10:45am**

**Building/Room: Palmer House Hilton / Salon 5**

**Title: LSI Approaches to Analysis of Focus Group Interview Data**

Session Organizer: Alan Hansen (Carroll College)

Chair: Alan Hansen (Carroll College)

Presenter: Robert Agne (Auburn University)

Presenter: Julien Mirivel (University of Arkansas, Little Rock)

Presenter: Alan Hansen (Carroll College)

Presenter: Evelyn Ho (Univ of San Francisco)

Presenter: Christopher Koenig (University of California, San Francisco)

Presenter: Leah Wingard (San Francisco State Univ)

Presenter: Jessica Robles (University of Colorado, Boulder)

Abstract:

NCA LSI 2009 (Chicago)—Long version

Central to the LSI tradition are the notions that social realities are collaboratively achieved, and that social interaction plays a constructive role in research processes. Because focus groups are prevalent in mixed-method (and funded) research, it is important to delineate LSI approaches to analysis of focus group data. Here we apply LSI theoretical-methodological approaches to the focus group interview by having panelists from various LSI subfields analyze focus group interview segments from two separate studies.

**Scheduled Time: Sat, Nov 14 - 11:00am - 12:15pm**

**Building/Room: Palmer House Hilton / Salon 4**

**Title: Talk at Work: Beauty Salons, News Interviews, and Libraries**

Session Organizer: Jeffrey Robinson (Rutgers University)

Chair: Emma Betz (Kansas State University)

Multiple Second Pair Parts: The Coordination of Multiple Strands in the Service-Assessment Sequence of Beauty Salon Interactions

\*Sae Oshima (University of Texas, Austin)

A Conversation Analytic Examination of Alignment and Disalignment in Political News Interviews; Embedding Presuppositions and Refuting Accusations via Questions

\*Dana Shalash (University of Illinois, Urbana-Champaign)

An Analysis of Apologies in Library-Patron Chat Interactions

\*Irene Koshik (University of Illinois, Urbana-Champaign),

\*Hiromi Okazawa (University of Illinois, Urbana-Champaign)

**Scheduled Time: Sat, Nov 14 - 12:30pm - 1:45pm**

**Building/Room: Palmer House Hilton / Salon 1**

**Title: Conversation Analysis Data Session**

Session Organizer: Charlotte Jones (Carroll College)

Presenter: Wayne Beach (San Diego State Univ)

Presenter: Phillip Glenn (Emerson College)

Presenter: Leslie Jarmon (University of Texas, Austin)

Presenter: Charlotte Jones (Carroll College)

Presenter: Jeffrey Robinson (Rutgers University)

Chair: Charlotte Jones (Carroll College)

Abstract:

This program offers audience members the opportunity to observe experienced conversation analysts working with video-taped data and to participate in ongoing analysis. Following repeated viewings, program participants will offer mini-analyses. Audience members will be invited to offer further analysis and comments.

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**Scheduled Time: Sat, Nov 14 - 2:00pm - 3:15pm**

**Building/Room: Palmer House Hilton / Salon 2**

**Title: Language and Social Interaction Business Meeting**

Session Organizer: Jeffrey Robinson (Rutgers University)

Presenter: John Lannamann (Univ of New Hampshire)

Presenter: Kathleen Haspel (Fairleigh Dickinson Univ)

Presenter: Jeffrey Robinson (Rutgers University)

Presenter: Leslie Jarmon (University of Texas, Austin)

**Scheduled Time: Sat, Nov 14 - 3:30pm - 4:45pm**

**Building/Room: Palmer House Hilton / Salon 5**

**Title: Contingencies of Action and Interaction**

Session Organizer: Jeffrey Robinson (Rutgers University)

Chair: Carmen Taleghani-Nikazm (Ohio State University)

Engagement Displays in Korean Conversation

\*Ji Won Han (University of Texas, Austin)

Threats: The Role of Contingency, Agency and Asymmetry in the Formation of an Action

\*Alexa Hepburn (Loughborough University)

Verbal Foreplay: The Conversation Analysis of a Pick-up Artist's Compliance Gaining Game

\*Tricia Michele Yeomans (San Diego State University)

**Scheduled Time: Sun, Nov 15 - 8:00am - 9:15am**

**Building/Room: Palmer House Hilton / Salon 5**

**Title: Exploring Theory and Method in Language and Social Interaction**

Chair: Julien Mirivel (University of Arkansas, Little Rock)

Session Organizer: Jeffrey Robinson (Rutgers University)

Conversational Chaos: Order and Complexity in Everyday Conversations (download)

\*Mark J. Isbell (University of Arkansas, Little Rock)

Virtual Data Sessions: Using Second Life to Grow Our LSI Community (download)

\*Leslie Jarmon (University of Texas, Austin), \*Christopher  
Koenig (University of California, San Francisco)

To be Reachable and Not to Disturb: Cultural Interpretations of a Finnish Response to a  
Universal Paradox (download)

\*Saila Poutiainen (Univ of Helsinki)

NCA LSI 2009 (Chicago)—Long version

**Scheduled Time: Sun, Nov 15 - 9:30am - 10:45am**

**Building/Room: Palmer House Hilton / Salon 5**

**Title: The Language of Debate, Mediation, and Testimony**

Chair: Irene Koshik (University of Illinois, Urbana-Champaign)

Session Organizer: Jeffrey Robinson (Rutgers University)

A Threat that Cannot be Questioned: Struggling with Power in Arthur Miller's Testimony Before the House Committee on Un-American Activities

\*Roger Gatchet (University of Texas, Austin)

Infrahumanization in Communication: Linguistic Denial of Human Emotions in the Abortion Debate

\*Nicholas A. Merola (University of Texas, Austin), Matthew McGlone (University of Texas, Austin)

Enacting the Institution of Mediation through Topic Management

\*Alena Vasilyeva (Rutgers University)

**Scheduled Time: Sun, Nov 15 - 11:00am - 12:15pm**

**Building/Room: Palmer House Hilton / Salon 5**

**Title: Online Chat Interaction**

Chair: Charles Braithwaite (University of Nebraska, Lincoln)

Session Organizer: Jeffrey Robinson (Rutgers University)

Collaboration and Chat: Reciprocity in Online Math Problem Solving

\*Alan Zemel (Drexel University), Nan Zhou (Drexel University), Gerry Stahl (Drexel University)

Instruction in Online Chats between Academic Reference Librarians and Patrons

\*Alan Zemel (Drexel University), Terrence Epperson (College of New Jersey)

On Virtual Face-Work: An Ethnography of Two Live Chat Reference Interactions

\*Marie Radford (Rutgers University), Gary Radford (Fairleigh Dickinson Univ), Lynn Connaway (NULL), Jocelyn Deangelis Williams (Rutgers University)